



North Sound BH-ASO

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www.nsbhaso.org

North Sound BH-ASO Memorandum 2025-02

DATE: April 28, 2025
TO: North Sound BH-ASO Provider Network
FROM: Lisa Hudspeth, Contracts Manager
RE: North Sound BH-ASO Policy Updates

The following North Sound BH-ASO policies have recently been updated, archived or are new and are applicable to our provider network. The policies may be found posted on the North Sound BH-ASO website: <https://www.nsbhaso.org/providers/policies-and-procedures>.

If you would like a redline copy of a specific policy, please email NS_Contracts@nsbhaso.org. Thank you.

NEW POLICIES

Section 3000: Fiscal

3046.00 *Provider Invoicing and Services Submissions*

UPDATED POLICIES

Section 1000: Administrative

1001.00 *Grievance System*

1005.00 *Notification of Coverage and Authorization Determinations*

1009.00 *Critical Incident Reporting*

1028.00 *Telemedicine, Telehealth or Video Based Technology*

Section 1500: Clinical

1521.00 *Culturally and Linguistically Appropriate Services*

1529.00 *Children's Long-term Inpatient Program (CLIP) Care Coordination*

1547.00 *Customer Service*

1559.00 *Co-Occurring Disorder Screening & Assessment (GAIN)*

1562.00 *Monitoring of Less Restrictive (LR) Alternatives*

1590.00 *Substance Abuse Block Grant (SABG) Priority Populations and Waiting Lists*

1591.00 *Access to Residential Substance Use Disorder (SUD) Treatment Services*

1592.00 *Access to Residential Withdrawal Management/Substance Use Disorder (WM/SUD) Services*

Section 1700: Crisis Services

1702.00 *Safety Screening*

1721.00 *Medical Status Criteria for Involuntary Treatment Services*

1729.00 *DCR Coordination with Jails for Involuntary Evaluation Needs*

1731.00 *Regional Crisis Line*

1732.00 *Crisis Services Regional Oversight*

1733.00 *Crisis Services General Requirements*

1734.00 *Mobile Crisis Outreach: Crisis Intervention and Involuntary Detention
Evaluation Services*

1734.01 *Dispatch Protocols*

Cc: North Sound BH-ASO Staff